



Malcom Randall VA Medical Center

Shuttle Schedule

The shuttle will operate Monday through Friday, excluding holidays, at the following times:

Depart Gainesville	Arrive Lake City	Depart Lake City	Arrive Gainesville
7:00 AM	8:00 AM	7:00 AM	8:00 AM
8:30 AM	9:30 AM	8:30 AM	9:30 AM
10:00 AM	11:00 AM	10:00 AM	11:00 AM
11:30 AM	12:30 PM	11:30 PM	12:30 PM
1:30 PM	2:30 PM	1:30 PM	2:30 PM
3:00 PM	4:00 PM	3:00 PM	4:00 PM

North Florida/South Georgia Veterans Health System is a comprehensive and integrated health care delivery system that provides quality clinical programs and services to Veterans. We offer primary health care services, as well as highly specialized, technologically advanced clinical care. The System includes two hospitals, three large satellite outpatient clinics.

The System also supports important teaching and state of the art research programs through its affiliation with the University of Florida Health Science Center and other colleges and universities.



DEPARTMENT OF VETERANS AFFAIRS

"The men and women of today's VA are dedicated to caring for today's Veterans and stand ready to provide for our service members who now defend our freedom and our way of life."

North Florida/South Georgia Veterans Health System

Transportation Program



Kevin E. Clark
Transportation Coordinator

Malcom Randall VA Medical Center
1601 SW Archer Road
Gainesville, FL 32608

TRANSPORTATION OPTIONS

Patient Transportation provides services to non-ambulatory patients (wheelchair/stretchers). This service is scheduled through the Beneficiary Travel Section. To qualify for this benefit you must be first administratively eligible and certified by a VA Provider.

Shuttle Services hourly transport is provided to Lake City VA Medical Center. Transport is also provided to the Eye Clinic (Optometry), Dermatology, Compensation & Pension, Bus Station, Pain Clinic, area hotels, domiciliary, parking garages, Bed Tower West Entrance, and the Community Living Center.

Disabled American Veterans (DAV) provides transportation from outlying towns and cities to Gainesville & Lake City VA Medical Centers. Check with the local DAV Office in your area, or 352-376-1611, extension 6068.

NOTE: This service will not be utilized for personal convenience trips such as going to the Canteen Services, eating lunch after appointment, or shopping.

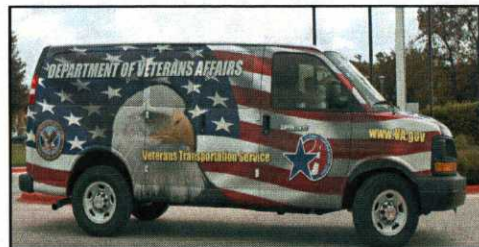
GUIDELINES FOR DAV TRANSPORT

The driver will make one attempt to locate you by utilizing their resources, and if no contact has been established within ten (10) minutes, the driver will proceed onto their next assignment.

GENERAL GUIDELINES FOR PATIENT NON-AMBULATORY TRANSPORT

Primary source for Malcom Randall VAMC transportation service is to transport Beneficiary Travel eligible Special Mode patients. Patients will be present at time of determined pick-up.

Driver will transport you to your scheduled appointment. Once your appointment is complete, please report back to Patient Travel for your return trip home.



DAV VANS

DAV Hospital Service Coordinators (HSC) are responsible for coordinating operations of the network including the DAV vans. DAV vans provide transportation for eligible Veterans to system facilities using volunteer drivers.

Reservations: Passengers **must** contact the HSC 24 hours in advance for prospective transport. Your scheduled appointment **must** be completed between 12:00 p.m. and 2:00 p.m.

Cancellations: Passengers **must** contact the HSC as soon as possible to cancel their reservations.

DAV vans carry 7, 9 or 12 passengers, including driver, and are not equipped to accommodate wheelchair passengers. The system is designed to be used by ambulatory patients that require minimal assistance in ambulating (crutches, cane, walker, etc.)

Volunteer drivers are needed – please call the HSC in Gainesville at extension 6436, or in Lake City, at extension 2649, if you would like to volunteer.